

April 18, 2017

Re: Computer system upgrade

Dear Valued Customer,

The Sullivan County Registry of Deeds is pleased and excited to announce that over the next few months we will be upgrading our computer system. Several New Hampshire counties have already upgraded to the new recording system software, Avid, and are very happy with the results. Also along with this upgrade Sullivan County will be one of the first to roll-out the new search software packages. We will be replacing the beloved Connor & Connor search software for a number of reasons, including, but not limited to:

1. The developers who designed the system have retired
2. It was designed during an age where cyber security wasn't even heard of
3. Java and the downloading/updating issues

We are excited to be able to offer you new search products that are much more feature rich, secure, and supported. We have previewed the products and can't wait to help you see the new benefits.

Our ultimate goal at Sullivan County is to make this transition as smooth as possible. Fidlar Technologies, will be providing training to our staff and also training for our users.

We will be in touch with you throughout this process with updates and additional information. Technology is exciting and these new products offer the Sullivan County Registry of Deeds the opportunity to better serve our customers into the future.

Sincerely,



Janet Gibson, Register
Sullivan County Registry of Deeds